

GLOBAL TERMS & CONDITIONS

In Service Of U

Version: September 1st, 2026

Business name: In Service Of U

Legal entity: In Service Of U

Chamber of Commerce / Registration number: 89564421

Registered address: Jollemanhof 42, 1019 GW Amsterdam

Country of establishment: The Netherlands

E-mail: info@InserviceOfU.com

Website: www.inserviceofu.com

1. General

1. These Global Terms & Conditions (“Terms”) apply to all offers, orders, agreements, products and services provided by **In Service Of U** (“In Service Of U”, “we”, “us” or “our”).
2. In Service Of U provides products and services to customers worldwide, including consumers, businesses and other organizations.
3. Our activities may include, among other things:
 - AI photography and AI-generated visual content;
 - photography, image creation and image editing;
 - graphic design;
 - flyers, posters, invitations and business cards;
 - digital design and branding;
 - music performances and entertainment;
 - courses, workshops and training;
 - digital products and downloads;
 - physical products and merchandise;
 - personalized and custom-made products;
 - creative and digital services;
 - consulting and support services;
 - other products and services offered through In Service Of U.
4. This list is illustrative and not exhaustive.
5. Depending on the nature of a particular product or service, additional terms may apply. Such additional terms will be communicated to the customer where applicable.
6. If a specific written agreement, quotation or order confirmation conflicts with these Terms, the specific agreement will prevail for that particular transaction, unless mandatory law provides otherwise.

2. International Customers

1. In Service Of U may accept orders from customers located in different countries.
2. Customers are responsible for providing accurate information concerning their name, address, contact details, delivery address and any other information necessary to complete an order or service.
3. Customers are responsible for ensuring that the purchase and use of a product or service is permitted under the laws applicable to them.
4. Certain products or services may not be available in every country. In Service Of U reserves the right to refuse or cancel an order where legal, regulatory, logistical, technical or other legitimate restrictions apply.
5. Nothing in these Terms is intended to exclude or limit mandatory rights granted to consumers under the laws applicable in their country of residence.

3. Orders and Formation of Agreements

1. Information displayed on the website is intended to provide information about our products and services and does not necessarily constitute a binding offer.
2. An agreement is formed when an order or assignment has been accepted by In Service Of U and, where applicable, the required payment or deposit has been received.
3. For customized services, the agreement may be formed by acceptance of a quotation, design proposal, project description or order confirmation.
4. We reserve the right to decline an order or assignment where there is a reasonable basis to do so, including legal, technical, operational or payment-related reasons.
5. Obvious errors in prices, descriptions, availability or other information do not bind In Service Of U where the customer reasonably should have recognized the error.

4. Prices, Taxes and Additional Charges

1. Prices are displayed in the currency indicated at the time of purchase or in the quotation.
2. Depending on the customer's country, prices may be affected by VAT, sales tax, GST, customs duties, import charges or other government-imposed charges.
3. Unless explicitly stated otherwise, international customers are responsible for taxes, duties, customs charges and import fees imposed by their country, to the extent permitted by applicable law.
4. Where In Service Of U is legally required to collect taxes or duties at checkout, such amounts may be included in the purchase price.

5. Shipping, delivery, travel, production, licensing, rush-order or other additional costs will be communicated where applicable.
 6. Currency conversions performed by banks, payment providers or card issuers may result in additional charges for which In Service Of U is not responsible.
-

5. Payment

1. Payment must be made using one of the payment methods made available by In Service Of U.
 2. Depending on the product or service, payment may be required:
 - in full before delivery;
 - at the time of ordering;
 - through installments;
 - through a deposit followed by a final payment;
 - after completion of the service.
 3. For custom projects, events, performances and other reserved services, In Service Of U may require a deposit or advance payment.
 4. If payment is not received on time, we may suspend or postpone performance to the extent permitted by applicable law.
 5. Any interest or collection costs will only be charged to the extent legally permitted.
-

6. Services and Creative Work

1. In Service Of U will perform services with reasonable care and skill.
 2. Unless explicitly agreed otherwise, creative and professional services constitute an obligation to use reasonable skill and effort and do not guarantee a particular commercial, artistic, financial or personal outcome.
 3. Creative results may vary depending on the information, materials, instructions and references supplied by the customer.
 4. Reasonable differences in colors, layouts, artistic interpretation, typography, image composition or other creative elements do not automatically constitute a defect.
 5. Where revisions are included, the number and scope of revisions will be specified in the quotation or project agreement.
 6. Additional work outside the agreed scope may be charged separately.
-

7. AI Photography and AI-Generated Content

1. Some services provided by In Service Of U may involve artificial intelligence (“AI”), machine-learning systems or other automated creative technologies.
 2. AI-generated results can be unpredictable and may contain inaccuracies, artifacts, inconsistencies or unexpected creative elements.
 3. We will make reasonable efforts to achieve the agreed creative objective but cannot guarantee that an AI-generated result will be identical to a reference image, description or expectation.
 4. Customers are responsible for ensuring that they have the necessary rights and permissions for any images, photographs, names, logos, text or other material supplied to In Service Of U.
 5. The customer must not instruct In Service Of U to use material in a manner that knowingly infringes third-party rights or violates applicable law.
 6. Where third-party AI systems are used, their own terms and limitations may also apply.
-

8. Graphic Design and Custom Products

1. Custom design services may include flyers, invitations, posters, business cards, logos, promotional materials, digital graphics and other creative products.
 2. The customer is responsible for checking names, dates, addresses, telephone numbers, prices, spelling and other factual information supplied for inclusion in a design.
 3. Once a customer approves a final design, subsequent changes may constitute additional work and may be charged separately.
 4. Custom-made products are produced according to the customer's specifications.
 5. Where applicable law provides an exception to a statutory cancellation or withdrawal right for personalized or custom-made products, that exception may apply.
 6. Mandatory consumer rights remain unaffected.
-

9. Physical Products and International Delivery

1. Physical products may be shipped internationally where delivery is available.
2. Delivery times are estimates unless a specific delivery deadline has been expressly agreed and is legally binding.
3. International deliveries may be subject to customs procedures, import restrictions and local taxes.
4. The customer is responsible for providing a correct delivery address.

5. In Service Of U is not responsible for delays caused solely by customs authorities, carriers or other circumstances outside our reasonable control.
 6. Nothing in this section limits statutory consumer rights relating to delivery, conformity or defective products.
-

10. Digital Products and Downloads

1. Digital products may include photographs, graphics, templates, documents, courses, music, videos, educational materials, downloads and other digital content.
 2. Digital products are normally delivered electronically through e-mail, download link, customer account or another agreed method.
 3. The customer is responsible for having suitable hardware, software and internet access unless otherwise stated.
 4. Digital products may not be copied, redistributed, resold, publicly shared or commercially exploited beyond the license granted with the product.
 5. Statutory rights concerning digital content and digital services remain unaffected.
-

11. Courses, Workshops and Training

1. Courses, workshops and training may be offered online, in person or in a hybrid format.
 2. Access conditions, duration, schedule and included materials will be specified for each course where relevant.
 3. Course materials remain protected by applicable intellectual property laws.
 4. Customers may use course materials for their own personal or internal educational purposes unless otherwise agreed.
 5. Customers may not reproduce, resell, distribute, publish or commercially exploit course materials without permission.
 6. Participation does not guarantee a particular professional, financial, educational or personal outcome.
-

12. Music Performances and Events

1. For performances and events, the parties may agree on the date, location, duration, fee, technical requirements and other relevant conditions.
2. The customer or event organizer is responsible for providing an appropriate venue and agreed facilities unless otherwise specified.

3. Cancellation terms may vary depending on the type of event, booking date and costs already incurred.
 4. Specific cancellation conditions will be communicated before the customer is bound by them.
 5. Mandatory consumer and other applicable legal rights remain unaffected.
-

13. Intellectual Property

1. Unless expressly agreed otherwise, intellectual property rights in original materials created by In Service Of U remain with In Service Of U or its licensors.
 2. Payment for a product or service does not automatically constitute a transfer of copyright or other intellectual property rights.
 3. The customer receives only the rights expressly granted in the applicable agreement, product description or license.
 4. Any transfer of intellectual property rights must be agreed separately and in writing where required by applicable law.
 5. Third-party intellectual property remains subject to the rights and licenses of the relevant third party.
-

14. Customer Materials and Third-Party Rights

1. The customer warrants that materials supplied to In Service Of U may legally be used for the requested purpose.
 2. This may include photographs, videos, music, logos, trademarks, names, texts, designs and other materials.
 3. The customer is responsible for obtaining permissions, licenses and consents where required.
 4. In Service Of U may refuse material or an assignment where there are reasonable grounds to believe that the requested use would violate applicable law or third-party rights.
-

15. Personal Data, Images and Privacy

1. In Service Of U may process personal information necessary to provide products and services.
2. Personal data will be handled in accordance with our applicable Privacy Policy.

3. Where photographs, videos, voices, names or other identifiable information relating to individuals are provided by a customer, the customer is responsible for obtaining any required permissions unless otherwise agreed.
 4. Where applicable, customers may have rights concerning access, correction, deletion, objection or other forms of data protection.
 5. Additional information is provided in our Privacy Policy.
-

16. Portfolio and Promotional Use

1. Unless otherwise agreed, In Service Of U may wish to display completed creative work as part of its portfolio, website, social media or promotional materials.
 2. Where a customer has legitimate privacy, confidentiality or other legal concerns, the parties may agree that specific work will not be publicly displayed.
 3. Any use of identifiable persons will remain subject to applicable privacy, publicity, portrait and other rights.
-

17. Cancellation and Withdrawal

1. Cancellation rights depend on the type of customer, the country of residence and the nature of the product or service.
 2. Consumers may have statutory withdrawal or cancellation rights under the laws applicable to their transaction.
 3. Certain products and services may be excluded from such rights by law, including certain personalized products, fully performed services or digital content supplied under conditions where the consumer has expressly agreed to immediate performance and acknowledged the relevant consequences.
 4. Where a statutory withdrawal right applies, In Service Of U will provide the legally required information and procedure.
 5. Nothing in these Terms is intended to remove or restrict a mandatory statutory right.
-

18. Refunds

1. Where a refund is legally or contractually due, it will normally be processed using the original payment method unless otherwise agreed or required by law.
2. Refund timing may depend on the payment provider or financial institution.
3. Any refund exclusions or deductions will only be applied where legally permitted and properly disclosed.

19. Complaints

1. Customers are encouraged to contact In Service Of U as soon as reasonably possible if they have a complaint.
 2. Complaints should include sufficient information to allow us to investigate the matter.
 3. We will make reasonable efforts to respond and seek an appropriate solution.
 4. Customers' statutory rights are not affected by the complaint procedure.
-

20. Legal Guarantee and Conformity

1. Consumers retain all mandatory legal rights relating to conformity, statutory guarantees and defective goods or digital services under the law applicable to their transaction.
 2. Any voluntary or commercial warranty offered by In Service Of U is additional to, and does not replace, mandatory legal rights.
 3. Where a product or service does not conform to mandatory legal requirements, the customer may have rights including repair, replacement, price reduction or refund, depending on applicable law and the circumstances.
-

21. Third-Party Services

1. In Service Of U may use third-party providers for services such as:
 - payment processing;
 - hosting;
 - shipping;
 - printing;
 - AI technology;
 - cloud storage;
 - communications;
 - software;
 - event services.
 2. Third-party services may be subject to separate terms and privacy policies.
 3. In Service Of U remains responsible for its own legal obligations but cannot guarantee uninterrupted operation of third-party systems.
-

22. Availability and Geographic Restrictions

1. Not every product or service is necessarily available in every country.
 2. We may restrict or discontinue international delivery or particular services where required by law, sanctions, export restrictions, payment restrictions, supplier limitations or other legitimate circumstances.
 3. Orders may be cancelled where fulfilling them would violate applicable laws or regulations.
-

23. Force Majeure

1. In Service Of U is not responsible for delay or failure caused by circumstances beyond its reasonable control.
 2. Such circumstances may include natural disasters, war, civil unrest, government measures, epidemics, infrastructure failures, internet outages, power failures, supplier failures, transportation problems, cyber incidents or other extraordinary events.
 3. Where legally required, the parties will cooperate in seeking a reasonable solution, including postponement, alternative delivery or termination.
-

24. Liability

1. Nothing in these Terms excludes or limits liability where such exclusion or limitation is prohibited by mandatory law.
 2. To the maximum extent permitted by applicable law, In Service Of U will not be liable for indirect or consequential losses suffered by a business customer, including loss of profits, business interruption or loss of anticipated savings.
 3. Any limitation of liability will not apply to liability that cannot legally be limited or excluded.
 4. Consumer rights and mandatory statutory protections always prevail over conflicting provisions of these Terms.
-

25. International Trade and Sale of Goods

1. Where the customer is a business and the transaction concerns an international sale of goods, the **United Nations Convention on Contracts for the International Sale of Goods (CISG)** may apply where legally applicable.

2. The CISG does not generally govern consumer sales or contracts primarily concerning services.
 3. Where the CISG applies, it governs the international sale of goods to the extent provided by the Convention.
 4. The parties may expressly agree in a specific business-to-business agreement whether the CISG applies or is excluded, where legally permitted.
-

26. Governing Law

1. Unless mandatory law provides otherwise, these Terms and agreements between In Service Of U and its customers are governed by the laws of **the Netherlands**.
 2. This choice of law does not deprive consumers of mandatory protections that apply to them under the laws of their country of habitual residence or other applicable jurisdiction.
 3. For consumers, mandatory consumer protection rules that cannot legally be excluded by contract will continue to apply.
 4. For business-to-business agreements, the parties may agree to additional or different governing-law provisions in a specific written agreement.
-

27. Dispute Resolution

1. In Service Of U encourages customers to first contact us directly in order to resolve disputes amicably.
 2. Where appropriate, the parties may agree to mediation or another alternative dispute-resolution process.
 3. If a dispute cannot be resolved amicably, it may be submitted to a competent court or other dispute-resolution body with jurisdiction under applicable law.
 4. Nothing in this provision prevents a consumer from exercising mandatory rights to bring proceedings before a competent court in the consumer's country of residence where such rights exist.
-

28. Language

1. These Terms may be made available in multiple languages.
2. Translations are provided to make the Terms accessible to international customers.
3. Where legally permitted, the English version shall serve as the reference version in the event of a discrepancy between translations.

4. This provision does not override mandatory local language requirements applicable to consumer contracts.
-

29. Changes to These Terms

1. In Service Of U may update these Terms from time to time.
 2. The version applicable to an order is generally the version that applied when the agreement was concluded, unless a change is required by law or otherwise validly incorporated into an ongoing relationship.
 3. Changes will not retroactively remove mandatory rights.
 4. The current version will be made available through the In Service Of U website.
-

30. Severability

1. If any provision of these Terms is found to be invalid, unlawful or unenforceable, the remaining provisions will remain effective to the extent legally possible.
 2. The invalid provision will, where appropriate, be replaced by a valid provision that most closely reflects the original intention while respecting applicable mandatory law.
-

31. Contact Information

In Service Of U

[Legal name]

[Address]

[Postal code and city]

The Netherlands

E-mail: [email address]

Telephone: [telephone number]

Registration / Chamber of Commerce: [number]

Website: [website]

For questions, complaints, cancellations, returns or other matters, customers may contact us through the contact details above.

32. Final Provision

These Global Terms & Conditions are intended to provide a general contractual framework for the international products and services offered by In Service Of U.

Specific products, services, courses, performances, custom projects, digital products or business agreements may be subject to additional terms.

Where a specific agreement contains provisions that differ from these Terms, the specific agreement will apply to that transaction to the extent legally valid.

In Service Of U

Services, creativity, products and opportunities — for people everywhere.